

TECHNICAL EXHIBIT TE-1 PERFORMANCE REQUIREMENTS SUMMARY

1.0 PERFORMANCE REQUIREMENTS SUMMARY (PRS). The PRS contains the information used by the Government in calculating some, but not necessarily all, reductions to the contract price for unsatisfactory performance. The absence from this PRS of any contract requirement does not mean that the Contractor is not required to perform the work in the requirement or that the Government will not enforce the requirement. As a general rule, calculation of deductions for nonperformance or faulty performance under the Inspection of Services clause will be in accordance with this PRS for those outputs covered by this PRS.

2.0 GOVERNMENT QUALITY ASSURANCE. The Government may use a variety of surveillance methods to evaluate the Contractor's performance. Only one method will be used at a time to evaluate a listed service during an inspection period for payment computation purposes. The Government may change the method of surveillance of a service at the end of an inspection period. Normally the Contractor will be informed when the methods of inspection will change. The methods of surveillance that may be used are:

- 2.0.1. Random Sampling of recurring service output using the selected sampling plans of ANSI-Z.1 (Not used in this solicitation)
- 2.0.2. Planned Inspection using Surveillance Activity Checklists for output items (daily, weekly, monthly, quarterly semiannually, annually) as necessary to assure a sufficient evaluation of Contractor performance.
- 2.0.3. Unscheduled Inspection. Using checklists as in planned sampling but no association with trends.
- 2.0.4. Customer Complaints.
- 2.0.5. 100% Inspection. Using checklists as in planned sampling .

2.1. INSPECTION PROCEDURES. Inspector, Quality Assurance Evaluator (QAE), COR and CO will accept or reject the Contractor's performance based on the contract standards as described in the specifications.

2.1.1. NON-CONFORMANCE INSPECTION REPORT (NCIR). Wherever a discrepancy is noted, the QAE/Inspector will prepare an Non-Conformance Inspection Report (NCIR), with a copy provided to the Contractor. The Contractor shall correct the noted deficiencies, enter the corrective action on the NCIR and sign the form. Completed NCIR with inspection correction results shall be submitted to the COR within 24 hours after the correction was made.

3.0 CRITERIA FOR ACCEPTABLE AND UNACCEPTABLE PERFORMANCE. Performance of a listed service will be accepted and paid for at the maximum payment percentage specified in the PRS when the number of defects found by the Quality Assurance Evaluator (QAE) during contract surveillance does not exceed the number of defects allowed by the Acceptable Performance Level (APL). When the number of defects in the Contractor's performance found by the QAE exceeds the APL, the Contractor shall respond to a Contract Discrepancy Report (CDR). The CDR will require the Contractor to explain, in writing, why performance was unacceptable; how performance will be returned to acceptable levels; and how recurrence of the problem will be prevented in the future. The contracting officer will evaluate the Contractor's explanation and determine if full payment, partial payment, or the contract termination process is applicable. The Contractor's payment for services rendered will be calculated as stated in paragraph 5 of this technical exhibit.

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4.0 DETERMINING THE NUMBER OF DEFECTS THAT WILL CAUSE LESS THAN MAXIMUM PAYMENT.

4.1 The number of defects that will cause less than a maximum payment will be determined as follows:

4.2 If the APL is a constant number of defects (for example, two defects), the APL plus one or more additional defects will render the performance unsatisfactory and cause less than maximum payment (for example, three defects).

4.3 If the APL is a percentage value, it is multiplied by the lot size to determine the number of defects that will allow maximum payment. If the value results in a decimal of .5 or greater, it will be rounded up, for example, 6.6 would be rounded to 7 defects; if the decimal is less than .5 it will be rounded to the lower whole number, for example, 6.3 would be rounded to 6 defects. One or more additional defects will render the performance unsatisfactory and cause less than the maximum payment.

5.0 ACCEPTANCE OF REPERFORMANCE OR LATE PERFORMANCE. Except as otherwise provided by paragraph 5.2 below, the services required by this contract are of such a nature that defective or incomplete performance disclosed by Government inspection is not subject to correction by reperformance or late performance, and the Contractor shall not be required nor entitled to reperform, perform late, or otherwise correct defective services for the purpose of improving an existing inspection rating or avoiding a reduction in the full contract price.

5.1 At the sole election of the Government and upon notification to the Contractor, the Contractor may be required to reperform or perform late any or all defective work disclosed by Government inspection including defective and incomplete performance. Where the Government so elects, the Contractor will be notified promptly after inspection that specified defective services shall be reperformed or performed late, and completed within a reasonable time specified by the Government. In such cases, the Government will reinspect work designated for reperformance or late performance, and the Contractor may be held liable for any damages sustained by the Government including, for example, the costs associated with reinspection. If reperformance or late performance is required, the Contractor will be credited for correction of sample defective service only.

5.2 Where the Government requires reperformance or late performance solely of sample defective service disclosed in random sampling inspection, the Contractor's original inspection results shall not be modified upon reinspection since the sample reflects only a portion of the service lot. Instead if the APL is exceeded for that performance period, any payment computation shall include credit for reperformance or late performance of sample defective service during that period. Random sampling is not used in surveillance of this specification.

6.0 CONTRACTOR PAYMENT. Each month Contractor performance will be compared to contract standards and APLs as stated in the contract. Monthly payments to the Contractor will be reduced for unsatisfactory performance using the following methods:

6.1. If the performance of a required service exceeds the APL and the poor performance is the fault of the Contractor, the Government may not pay the full percentage value of the service

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stated in the PRS. The Payment for listed services, which exceed the APL, will be calculated as follows:

6.1.1 For services for which the method of surveillance is planned inspection, or customer complaint, the maximum payment percentage for the service in the PRS is multiplied by the percentage of the lot found acceptable. The resulting percentage is the percentage of the monthly contract price that the Contractor will be paid for the listed service. The total numbers of defects found, not just the defects in excess of the reject level, are used to determine the percentage of the lot found unacceptable. See paragraph 7.1 of this technical exhibit for an example of payment computation.

6.1.2 For those services that are performed less frequently than monthly, surveillance and computation of the Contractor's payment will be made during or immediately following the month when that service is performed. The payment computation will be determined for the entire period since the start of the contract or the last surveillance, whichever is applicable, and will be based upon the total maximum payment available for the entire period since the last surveillance. See paragraph 7.2.1 of this technical exhibit for an example of a payment computation. Should computation of the Contractor's payment result in an amount less than what has already been paid for the preceding month(s) of the period since the last surveillance; the Government will deduct the overpayment from the current month's invoice. See paragraph 7.2.2 of this technical exhibit for an example of payment computation.

7. EXAMPLES OF PAYMENT COMPUTATION.

7.1. For services for which the method of surveillance is other than random sampling:

Assume an APL of 5%, a lot of 50 units, and that 5 defects were found by the Government. The payment would be computed as follows:

(1)	Maximum contract line item payment per month	\$10,000
(2)	Maximum payment percentage for the service (PRS, column 5)	<u>x 4%</u>
(3)	Maximum payment for acceptable service ((1) times (2) above)	\$400
(4)	5 defects exceed reject level of 3 defects (APL times lot size = 2.5 defects rounded up to 3)	3
(5)	Percentage of lot found unacceptable (5 defects divided by lot size times 100)	10%
(6)	Percentage of lot found acceptable (100% minus percentage of lot found unacceptable from (5) above)	90%
(7)	Payment for percentage of acceptable service ((3) times (6) above)	\$360

7.2. For services for which surveillance is less often than monthly:

7.2.1. Assume surveillance is semiannual: the APL is 4%; and a defect of 10% is found by the Government during surveillance. Also assume the percentage of the total contract line item price for the service is 4%. The payment would be computed as follows:

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(1)	Monthly contract line item payment	\$10,000
(2)	Number of months represented by the period since the last surveillance	<u>x 6</u>
(3)	Total maximum payment for the period	\$60,000
(4)	Percent of monthly contract line item price	<u>x 4%</u>
(5)	Total maximum payment for the service	\$ 2,400
(6)	Percentage acceptable (100% minus 10%)	<u>x 90%</u>
(7)	Contractor's payment for the period	\$ 2,160
(8)	Amount previously paid for the period (\$10,000 times 4% = \$400; 5 months times \$400 = \$2,000)	<u>-2,000</u>
(9)	Payment to the Contractor this month	\$160

7.2.2. When the Contractor has been paid more in previous months than the computed payment for the period, computation will be as follows. Assume surveillance is semiannual; the APL is 10%; and a defect of 25% is found by the Government. Also assume the percentage of the total contract line item price for the service is 4%.

(1)	Monthly contract line item payment	\$10,000
(2)	Number of months represented by the period since the last surveillance	<u>x 6</u>
(3)	Total maximum payment for the period	\$60,000
(4)	Percent of monthly contract line item price	<u>x 4%</u>
(5)	Total maximum payment for the service	\$ 2,400
(6)	Percentage acceptable (100% minus 25%)	<u>x 75%</u>
(7)	Contractor's payment for the period	\$ 1,800
(8)	Previously paid during the period (\$10,000 times 4% = \$400; 5 months times \$400 = \$2,000)	<u>-2,000</u>
(9)	Payment to the Contractor this month	\$0
(10)	Reduction from current invoice due to overpayment (to be set off against amounts due for other services)	(\$200)

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REQUIREMENT # 1: Provide Maintenance Management Services**STANDARD:** Perform tasks described below**REFERENCES:** Paragraphs 1.2 and 5.1**SURVEILLANCE METHOD:** As identified in tasks below

TASK	STANDARD	APL	SURVEILLANCE METHOD	% of CLIN
1-1 Provide Supervision & Management Ref: Para 1.2.1.3	Project Manager or superintendent available during working hours	One Observed Defect during month	Unscheduled Inspection	___ % of CLIN 0001A <u>2</u>
1-2 Quality Control Program Ref: Paras: 1.3.1 through 1.3.2.3	Develop and execute a QC Plan	5 % of inspected inspections	Planned sampling	___ % of CLIN 0001A <u>2</u>
1-3 Preventive Maintenance Program Para: 5.1.1.2.2	All required equipment entered and scheduled	5 % of items on PM list that were inspected	Planned Sampling	___ % of CLIN 0001A 0002
1-4. Coordinate Work Para 5.1.1.2.4	Customer notified 5 days in advance of any interruption of utilities.	One observed defect or valid customer complaint	Unscheduled Inspection & Customer Complaints	___ % of CLIN 0001A 0002
1.5 Document Work Paras: 5.1.1.2.6 and 5.1.1.3.1	Work documents include labor hours and material costs	5 % of work documents inspected	Planned Sampling	___ % of CLIN 0001A 0002
1-6 Provide Work Reception Ref: Para 5.1.1.3.2	All Government initiated service orders received, controlled, and documented	5% of Service Orders Inspected	Planned Sampling	___ % of CLIN 0001A 0002
1.7 Engineering Support Services Para: 5.1.1.2.13.1	Review documents within one week of request	One observed defect or valid customer complaint	Planned Sampling & Customer Complaints	___ % of CLIN 0001A 0002
1.8 Provide Schedules and Reports Paras: 5.1.1.2.7, 5.1.1.5.1, and 5.1.1.5.2.1	Provide Master schedule of Level I and Level II work	No defect in availability and 5 % of inspected line items from report	100% Inspection of schedule and planned sampling of line items of schedule	___ % of CLIN 0001A 0002

TECHNICAL EXHIBIT TE-1**PERFORMANCE REQUIREMENTS SUMMARY****REQUIREMENT #2: Operate, Maintain, and Repair Electrical Equipment and Systems****STANDARD: Perform tasks described below****REFERENCES: Paragraphs 5.2.1 through 5.2.4.4****SURVEILLANCE METHOD: As identified in tasks below**

TASK	STANDARD	APL	SURVEILLANCE METHOD	% of CLIN
2-1 Maintain and repair street lights, flood lights, and related systems Ref: Para 5.2.3.2.6	Outdoor lighting systems shall be inspected and repaired as specified.	2% of inspected lights not working	Planned Sampling of lighting system	___ % of CLIN 0004 <u>0003</u>
2-2 Inspect and perform PM on battery charger Systems Ref: Para 5.2.3.2.9	Work scheduled as specified and performed as scheduled.	5% of battery charger PM inspected during month	Planned Sampling of scheduled maintenance performed during month	___ % of CLIN 0004 <u>0003</u>
2-3 Respond to and complete service orders associated with the electrical distributions system Ref: 5.2.4.2 through 5.2.4.4	Service orders responded to and completed IAW priority as specified in Para 5.1.1.3. Workmanship meets industry standards.	5% of electrical distribution service orders inspected during month	Planned sampling of electrical distribution service orders performed during month	___ % of CLIN 0002 <u>0003</u>

TECHNICAL EXHIBIT TE-1**PERFORMANCE REQUIREMENTS SUMMARY****REQUIREMENT #3: Operate, Maintain, and Repair Water Plants and Systems****STANDARD: Perform tasks described below****REFERENCES: Paragraphs 5.3.1 through 5.3.4.1.3****SURVEILLANCE METHOD: As identified in tasks below**

TASK	STANDARD	APL	SURVEILLANCE METHOD	% of CLIN
3-1 Provide fresh water to meet ship requirements. Ref: Para 5.3.3.1	Respond within two hours of request and perform work as specified in paragraph.	One defect during month	Unscheduled Inspection & Valid Customer Complaints	___ % of CLIN 0001 <u>0004</u>
3-2 Exercise all water control valves Ref: Para 5.3.3.3	Schedule and exercise all water control valves annually	5 % of inspected valves that were scheduled for exercising during month	Planned Sampling of scheduled maintenance to be performed during month	___ % of CLIN 0001 <u>0004</u>
3-3 Flush, maintain, and paint fire hydrants. Ref: Para 5.3.3.4	Fire hydrants flushed twice each year, once in the spring and once in the fall. Dead end hydrants flushed weekly. Hydrants/areas painted annually, brush removed	5% of inspected work scheduled to be performed during month	Planned Sampling of scheduled maintenance to be performed during month	___ % of CLIN 0001 <u>0004</u>
3-4 Respond to and complete service orders associated with the water distributions system Ref: 5.3.4.1 through 5.3.4.1.3	Service orders responded to and completed IAW priority as specified in Para 5.1.1.3. Workmanship meets industry standards.	5% of water distribution service orders inspected during month	Planned sampling of water distribution service orders performed during month	___ % of CLIN 0002 <u>0004</u>

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REQUIREMENT #4: Operate, Maintain, and Repair Sewage Plants and Systems**STANDARD: Perform tasks described below****REFERENCES: Paragraphs 5.4.1 through 5.4.4.3****SURVEILLANCE METHOD: As identified in tasks below**

TASK	STANDARD	APL	SURVEILLANCE METHOD	% of CLIN
4-1 Operate, maintain, and control the collection and treatment of waste water. Ref: 5.4.3.1 through 5.4.3.1.2 and 5.4.3.1.7	IAW WPCF Manual MOP/11 & TM 5-665 Meets North Carolina and Federal environmental regs. Properly Certified NC Class II Operator and a properly certified NC Class I backup operator on contractor's payroll and a certified operator available from 0730 hours to 1600 hours on weekdays. If effluent standards (i.e. NPDES) permit levels) are not met from the three sewage lagoons, cause determined and corrective action taken.	Zero defects identified in inspections	Planned Sampling	___ % of CLIN 0004 <u>0005</u>
4-2 Monitor and maintain septic tanks. Ref: 5.4.3.1.3	Monitor for overflows, pump materials annually and dispose of IAW Federal, State, and Local Laws. Cleanup overflows within one hour.	5% of septic tanks maintenance inspected during month	Unscheduled inspection	___ % of CLIN 0004 <u>0005</u>
4-3 Perform Wastewater Permit monitoring. Ref: Para 5.4.3.1.4 through 5.4.3.1.4.2	Collect, have analyzed and maintain reports of samples from lagoons and monitoring wells as specified.	Zero Defects	All sampling and analysis done and no complaints from State or Federal agencies	___ % of CLIN 0004 <u>0005</u>
4-4 Monitor the storm water collection system. Ref: Paras 5.4.3.1.5 through 5.4.3.1.5.3.1	Visually monitor outfalls and collect, have analyzed and maintain/submit reports of samples as specified.	Zero defects identified in inspections or analysis of reports	Planned Sampling and 100% inspection of submitted reports	___ % of CLIN 0004 <u>0005</u>
4-5 Flush sanitary sewer man-holes and main lines within a three (3) year cycle. Ref: Para 5.4.3.1.6	Work scheduled and performed IAW schedule.	5% of lines scheduled to be flushed during year	Planned sampling	___ % of CLIN 0004 <u>0005</u>
4-6 Operate and maintain sanitary sewer collection systems and sewage lift stations. Ref: 5.4.3.2.2 through 5.4.3.2.4	One (1) pump shall be operational in each station at all times. Activate pumps twice daily, during ship loading operations, and PM lift stations monthly.	5 % of services inspected during month	Planned Sampling	___ % of CLIN 0004 <u>0005</u>

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TASK	STANDARD	APL	SURVEILLANCE METHOD	% of CLIN
4-7 Exercise all main service valves and gate valves in the waste water system Ref: 5.4.3.2.6	Scheduled annually and performed as scheduled. Report submitted	5 % of services inspected	Planned sampling and documentation review.	___ % of CLIN 0001 <u>0005</u>
4-8 Respond to and complete service orders associated with the sewage plant and systems Ref: 5.4.4.1 through 5.4.4.3	Service orders responded to and completed IAW priority as specified in Para 5.1.1.3. Workmanship meets industry standards.	5% of sewage plant system service orders inspected during month	Planned sampling of sewage plant system service orders performed during month	___ % of CLIN 0001 <u>0005</u>

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REQUIREMENT # 5: Operate, Maintain, and Repair Buildings, Structures and Installed Equipment

STANDARD: Perform tasks described below

REFERENCES: Paragraphs 5.5.1 through 5.5.4.3.9

SURVEILLANCE METHOD: As identified in tasks below

TASK	STANDARD	APL	SURVEILLANCE METHOD	% of CLIN
5-1 Maintain and repair roof systems. Ref: Paras 5.5.3.2 through 5.5.3.2.5.1	Inspect roofs annually during May and June and within 72 hours after major storm. Complete repairs of any leak or eminent leak within 48 hours and any other repairs within 60 days of discovery. No moisture shall into the insulating area or in the building via the roof. Clean all gutters and downspouts in May and December annually.	2 % of all work and roof inspections sampled. Zero roof leaks within first 120 days after completion of all required repairs.	Planned Sampling and validated customer complaints	___ % of CLIN 0001E 0006
5-2 Maintain and repair structural components. Ref: Paras 5.5.3.3 through 5.5.3.3.3.2	Semi-annual inspection scheduled and performed as scheduled. All repairs entered on PCSA completed within 60 days. No failure of items repaired within one year after completion.	2 % of all work and structural components inspections sampled. Zero Customer complaints about structural component repairs within first year after completion of all required repairs.	Planned Sampling and validated customer complaints	___ % of CLIN 0001E 0006
5-3 Maintain and repair floor coverings. Ref: Paras 5.5.3.4 through 5.5.3.4.3.2	Annual inspection scheduled and performed as scheduled. All repairs entered on PCSA completed within 60 days. No failure of items repaired within 120 days after completion.	2 % of all work and floor covering inspections sampled. Zero customer complaints about floor covering repairs within 120 days after completion of all required repairs.	Planned Sampling and validated customer complaints	___ % of CLIN 0001E 0006

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TASK	STANDARD	APL	SURVEILLANCE METHOD	% of CLIN
5-4 Maintain and repair interior and exterior painted surfaces. Ref: Paras 5.5.3.5 through 5.5.3.6.6.1	Annual inspection scheduled and performed as scheduled. All repairs entered on PCSA completed within 60 days. No failure of items repaired within 120 days after completion.	2 % of all work and paint inspections sampled. Zero customer complaints about paint repairs within 120 days after completion of all required repairs.	Planned Sampling and validated customer complaints	___ % of CLIN 0004E 0006
5-5 Operate and maintain heating, boiler, and distribution system equipment. Ref: Paras 5.5.3.7 through 5.5.3.7.2.1.5 and 5.5.3.7.2.3.1.13	Schedule and perform operations and maintenance as identified in TE-31, Schedule and complete duct cleaning bi-annually, and make recommendations to order fuel.	5 % of all work and inspections (PM) sampled. Zero customer complaints about heating system repairs within 120 days after seasonal start up on all equipment overhauled during summer.	Planned Sampling and validated customer complaints	___ % of CLIN 0004E 0006
5-6 Operate and maintain cooling system equipment. Ref: Paras 5.5.3.7, 5.5.3.7.1, 5.5.3.7.2.2 through 5.5.3.7.2.2.1.13, and 5.5.3.7.2.3.1.13	Schedule and perform operations and maintenance as identified in TE-31 and perform annual inspection of A/C systems.	5 % of all work and inspections (PM) sampled. Zero customer complaints about A/C system repairs within 120 days after seasonal start up on all equipment repaired prior to start-up.	Planned Sampling and validated customer complaints	___ % of CLIN 0004E 0006
5-7 Operate and maintain ventilating system equipment. Ref: Paras 5.5.3.7.1, 5.5.3.7.2.3 through 5.5.3.7.2.3.1.8 and 5.5.3.7.2.3.1.13	Schedule and perform operations and maintenance as identified in TE-31.	5 % of all work and inspections (PM) sampled. Zero customer complaints about ventilating system repairs within 120 days after completion of repairs of equipment.	Planned Sampling and validated customer complaints	___ % of CLIN 0004E 0006

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TASK	STANDARD	APL	SURVEILLANCE METHOD	% of CLIN
5-8 Operate and maintain instrument and temperature control system equipment. Ref: Paras 5.5.3.7.1, 5.5.3.7.2.3.1.9 through 5.5.3.7.2.3.1.13	Schedule and perform operations and maintenance as identified in TE-31. Maintain temps & humidity in critical and non critical buildings as specified.	5 % of all work and inspections (PM) sampled. Zero valid customer complaints about temperatures or humidity exceeding specified ranges.	Planned Sampling and validated customer complaints	___ % of CLIN 0004E 0006
5-9 Maintain and repair plumbing systems. Ref: Paras 5.5.3.9 through 5.5.3.9.2.4 and 5.5.3.9.8.1	Annual inspection scheduled and performed as scheduled. All repairs entered on PCSA completed within 60 days. No failure of items repaired within 120 days after completion.	5 % of all work and plumbing system inspections sampled. Zero customer complaints about plumbing system repairs within 120 days after completion of all required repairs.	Planned Sampling and validated customer complaints	___ % of CLIN 0004E 0006
5-10 Clean all drains and sanitary mains at Fort Johnston semiannually. REF: Para 5.5.3.9.3.7 and 5.5.3.9.8.1	Schedule and perform work as scheduled.	5% of drain and main cleaning inspected. Zero customer complaints about drains and sanitary mains within 120 days after completion of flushing.	Planned Sampling and validated customer complaints	___ % of CLIN 0004E 0006
5-11 Relamp facility. Ref: Para 5.5.3.10.1	Scheduled and performed as scheduled. One fourth of facility relamped annually	One defect during month	Unscheduled Inspection & Valid Customer Complaints	___ % of CLIN 0004E 0006
5-12 Inspect and repair signage annually. Ref: Para 5.5.3.11.5	Scheduled and performed as scheduled. Trim vegetation, replace or refurbish faded or illegible signs.	5% of all signs inspected and no valid customer complaints about signs replaced or refurbished for one year following work	Planned Sampling and validated customer complaints	___ % of CLIN 0004E 0006

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TASK	STANDARD	APL	SURVEILLANCE METHOD	% of CLIN
		completion		
5-13 Inspect and repair lock systems annually, make keys and re-core locks Ref: Paras 5.5.3.12.2, 5.5.3.12.7 and 5.5.3.12.8	Scheduled and performed as scheduled. Make any repairs on day detected.	5% of all locks inspected and no valid customer complaints about locks replaced or repaired for one year following work completion	Planned Sampling and validated customer complaints	___ % of CLIN 0004E0006
5-14 Inspect and repair playground equipment semi-annually Ref: Paras 5.5.3.13 and 5.5.3.13.2	Scheduled and performed as scheduled. Make any repairs within 60 days of detected.	5% of all playground equipment inspected and no valid customer complaints about playground equipment replaced or repaired for one year following work completion	Planned Sampling and validated customer complaints	___ % of CLIN 0004E0006
5-15 Test, inspect, and repair fire alarm. Ref: Para 5.5.3.14 through 5.5.3.14.5	Work scheduled as specified in TE 9 and performed as scheduled and performed by certified NICET level II in sub-field Fire Alarm System technician.	Zero Defects This is a critical system	Unscheduled Inspection & Valid Customer Complaints	___ % of CLIN 0004E0006
5-16 Test, inspect, and repair sprinkler systems. Ref: Para 5.5.3.14.4	Work scheduled as specified in 5.5.3.14.4 and performed by NICET II certified technician	Zero Defects This is a critical system	Unscheduled Inspection & Valid Customer Complaints	___ % of CLIN 0004E0006
5-17 Maintain and repair fuel dispensing equipment and tanks. Ref: Paras 5.5.3.9.3 through 5.5.3.9.3.5, 5.5.9.3.7.1, and 5.5.3.15 through 5.5.3.15.2.1.1	Schedule and perform an inspection of equipment. All repairs entered on PCSA completed within 60 days. No failure of items repaired within 1 year after completion.	5 % of all work and fuel dispensing system inspections sampled. Zero customer complaints about fuel dispensing system repairs	Planned Sampling and validated customer complaints	___ % of CLIN 0004E0006

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TASK	STANDARD	APL	SURVEILLANCE METHOD	% of CLIN
5-18 Inspect and maintain the electric gate and vehicle arrest systems. Ref: Para 5.5.3.16 through 5.5.3.16.3	Schedule and perform an inspection of equipment annually. No failure of items repaired within 1 year after completion.	2% of all work and electric gate and vehicle arrest system inspections sampled. Zero customer complaints about electric gate and vehicle arrest system repairs within one year	Planned Sampling and validated customer complaints	___ % of CLIN 0004E 0006
5-19 Inspect and maintain the truck weigh station. Ref: Para 5.5.3.17 through 5.5.3.17.3	Schedule and perform an inspection of equipment annually. No failure of items repaired within 1 year after completion.	5 % of all work and truck weigh station inspections sampled. Zero customer complaints about truck weigh station repairs within one year	Planned Sampling and validated customer complaints	___ % of CLIN 0004E 0006
5-20 Inspect and maintain the overhead doors. Ref: Para 5.5.3.18 through 5.5.3.18.2	Schedule and perform an inspection of equipment annually. No failure of items repaired within 1 year after completion.	5 % of all work and overhead door inspections sampled. Zero customer complaints about overhead door repairs within one year.	Planned Sampling and validated customer complaints	___ % of CLIN 0004E 0006
5-21 Maintain, repair and certify cranes Ref: Para 5.5.3.20 through 5.5.3.20.1	Test, certify, and repair cranes.	Zero defects	100 % inspection	___ % of CLIN 0004E 0006
5-22 Respond to and complete service orders associated with the buildings, structures and installed systems Ref: 5.5.4.1 through 5.5.4.3.9	Service orders responded to and completed IAW priority as specified in Para 5.1.1.3. Workmanship meets industry standards.	5% of buildings, structures and installed systems service orders inspected during month	Planned sampling of buildings, structures and installed systems service orders performed during month	___ % of CLIN 0002 0006

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REQUIREMENT #6: Provide Grounds Maintenance Services**STANDARD: Perform tasks described below****REFERENCES: Paragraphs 5.6.1 through 5.6.6.3.1.2****SURVEILLANCE METHOD: As identified in tasks below**

TASK	STANDARD	APL	SURVEILLANCE METHOD	% of CLIN
6-1 Schedule grass mowing and mow grass on improved grounds. Ref: Paras 5.6.5.1, 5.6.5.3	Grass cuttings scheduled by month and week as identified in TE 3, grass cut as scheduled, cutting blade height set as indicated in TE 3, and no damage to installation assets.	10% of all acres of improved grounds grass cutting inspected	Planned Sampling	___ % of CLIN 0004 F0007
6-2 Schedule grass mowing and mow grass on semi-improved grounds. Ref: Paras 5.6.5.1, 5.6.5.3	Grass cuttings scheduled by month and week as identified in TE 3, grass cut as scheduled, cutting blade height set as indicated in TE 3, and no damage to installation assets.	10% of all acres of semi-improved grounds grass cutting inspected	Planned Sampling	___ % of CLIN 0004 F0007
6-3 Schedule grass mowing and mow grass on un-improved grounds. Ref: Paras 5.6.5.1, 5.6.5.3	Grass cuttings scheduled by month and week as identified in TE 3, grass cut as scheduled, cutting blade height set as indicated in TE 3, and no damage to installation assets.	10% of all acres of un-improved grounds grass cutting inspected	Planned Sampling	___ % of CLIN 0004 F0007
6-4 Schedule and perform edging. Ref: Para 5.6.5.4	Intervals of not less than 25 days. All debris removed the same day as edged.	10% of all LF of edging inspected	Planned Sampling	___ % of CLIN 0004 F0007
6-5 Perform grass trimming. Ref: Para 5.6.5.5	Performed as part of grass cutting and height is uniform with cut grass.	10% of all areas of improved grounds inspected	Planned Sampling	___ % of CLIN 0004 F0007
6-6 Schedule and remove vegetation from barricades. Ref: Para 5.6.5.6	Cut brush larger than 24" or 4" in diameter, treat stumps, apply herbicide to brush less than 24".	10% of all barricades inspected	Planned Sampling	___ % of CLIN 0004 F0007
6-7 Open drainage ditches by dredging. Ref: Para 5.6.5.7 through 5.6.5.7.2	Ditches are clear of debris and allow free flow of water. All brush within 35 feet of centerline removed.	10 % of inspected drainage ditches	Planned Sampling	___ % of CLIN 0004 F0007
6-8 Cut Brush Ref: Para 5.6.5.8	Designated areas clear of brush	10 % of inspected area.	Planned Sampling	___ % of CLIN 0004 F0007
6-9 Fertilize and lime improved grounds. Ref: Para 5.6.5.9	Fertilizer and lime applied IAW soil sample recommendations	10 % of inspected area.	Planned Sampling	___ % of CLIN 0004 F0007
6-10 Provide tree and shrub care. Ref: Paras 5.6.5.10 through 5.6.5.10.2	Prune identified trees. Prune hedges 3 times per year and fertilize 2 times per year	10 % of inspected area.	Planned Sampling	___ % of CLIN 0004 F0007

TECHNICAL EXHIBIT TE-1 PERFORMANCE REQUIREMENTS SUMMARY

TASK	STANDARD	APL	SURVEILLANCE METHOD	% of CLIN
6-11 Schedule and perform policing of grounds Ref: Para 5.6.5.11	Schedule work as indicated and perform as scheduled. All litter removed except as indicated.	5% of inspected area	Planned Sampling	___ % of CLIN 0001F 0007
6-12 Inspect identified roads and surfaces and sweep as required. Ref: Para 5.6.5.12	Roads and surfaces should be free of sand, gravel, and debris. Work accomplished within one day of identification.	10 % of inspected area.	Planned Sampling	___ % of CLIN 0001F 0007
6-13 Remove pine needles, pine cones, and fallen leaves Ref: Para 5.6.5.12.1	Improved grounds free of pine needles, pine cones, and fallen leaves	10 % of inspected area.	Planned Sampling	___ % of CLIN 0001F 0007
6-14 Operate and maintain the irrigation equipment. Ref: Paras 5.6.5.14 through 5.6.5.14.3	Apply one inch of water per week to required areas when necessary. Maintain, repair and winterize irrigation system	6.5 % of inspected area.	Planned Sampling	___ % of CLIN 0001F 0007
6-15 Inspect fence Ref: Para 5.6.5.15	Inspection completed and all repairs identified in report	10 % of inspected area.	Planned Sampling	___ % of CLIN 0001F 0007
6-16 Disc and drag the baseball field infield. Ref: Para 5.6.5.16	All grass removed and field in playing condition	6.5 % of inspected area	100% inspection	___ % of CLIN 0001F 0007
6-17 Maintain the exercise trail Ref: Para 5.6.5.17	IAW standards prescribed for improved grounds. Inspect the bridge quarterly and make required repairs.	10 % of inspected area.	Planned Sampling	___ % of CLIN 0001F 0007
6-18 Maintain the Fitness Trail. Ref: Para 5.6.5.18	Weeds sprayed not to exceed 2 times per year. landscape timbers in place and rock is at least 2" thick. Tighten bridge bolts.	10 % of inspected area.	Planned Sampling	___ % of CLIN 0001F 0007
6-19 Plant approx. 40 acres (36,000) pine seedlings in prepared sites annually. Ref: Para 5.6.5.19	70% of seedling survive at the end of the first growing season. Erect signs showing date and type tree planted	10 % of inspected area.	Planned Sampling	___ % of CLIN 0001F 0007
6-20 Provide other unscheduled grounds maintenance services Ref: Para 5.6.5.20 through 5.6.5.20.9	Perform ordered service IAW applicable requirement as identified in referenced paragraphs.	5 % of inspected services.	100% inspection of each service ordered during month	___ % of CLIN 0001F 0007
6-21 Respond to and complete service orders associated with the grounds Ref: 5.6.6.1 through 5.6.6.3.1.2	Service orders responded to and completed IAW priority as specified in Para 5.1.1.3. Workmanship meets industry standards.	5% of grounds service orders inspected during month	Planned sampling of grounds service orders performed during month	___ % of CLIN 0002 0007

TECHNICAL EXHIBIT TE-1

PERFORMANCE REQUIREMENTS SUMMARY

REQUIREMENT #7: Maintain and Repair Paved, Gravel, and Earth Roads and Hardstands

STANDARD: Perform tasks described below

REFERENCES: Paragraphs 5.7.1 through 5.7.4.1.2.8

SURVEILLANCE METHOD: As identified in tasks below

TASK	STANDARD	APL	SURVEILLANCE METHOD	% of CLIN
7-1 Maintain and repair all paved surfaces. Ref: Para 5.7.3.1.2 through 5.7.3.1.2.3	Complete and document inspection during May. Make repairs to all shoulders, potholes, upheavals, and cracks while maintaining traffic flows	10% of all paved surface repairs	100% inspection of inspection record and Planned Sampling of repairs	___ % of CLIN 0001G000 8
7-2 Maintain and repair all Gravel and Earth roads and areas. Ref: Paras 5.7.3.1.3 through 5.7.3.1.3.3	Schedule and complete all repairs to ruts, washouts, shoulders twice annually. Schedule and complete blading of roads every 5 weeks	10% of all gravel and earth roads inspected each month	Planned sampling	___ % of CLIN 0001G000 8
7-3 Inspect and repair storm drainage system. Ref: Paras 5.7.3.1.5 through 5.7.3.1.5.2	Schedule, inspect and repair/clean gratings, catch basins, inlets and manholes. No clogs in storm drainage system.	10% of system components inspected	Planned sampling	___ % of CLIN 0001G000 8
7-4 Perform erosion control services Ref: Paras 5.7.3.1.6 through 5.7.3.1.6.2	Maintain curbs, gutters, swales, dikes, energy dissipaters, crib structures and vegetation covers to control erosion.	10% of road shoulders inspected during month	Planned sampling	___ % of CLIN 0001G000 8
7-5 Inspect and repair Governor's Creek bridge. Ref: Paras 5.7.3.1.7 and 5.7.3.1.7.1	Bridge inspected, report rendered and all identified repairs completed.	6.5% of identified repairs	100% Inspection	___ % of CLIN 0001G000 8
7-6 Inspect concrete pavements and joints, and drainage systems after storms. Inspect retaining walls annually. Ref: Paras 5.7.3.1.8 through 5.7.3.1.10	All areas and items inspected, conditions noted and report filed	10% of items inspected each month	Planned sampling	___ % of CLIN 0001G000 8
7-7 Prepare plan and paint/repaint approx. 10 miles of road markings annually Ref: Para 5.7.3.1.11	Plan submitted and markings IAW Manual for Uniform Traffic Control Devices	Zero defect in plan submission and 10% roadways inspected	100% inspection of plan and planned sampling of painting	___ % of CLIN 0001G000 8
7-8 Respond to and complete service orders associated with the grounds Ref: 5.7.4 through 5.7.4.1.2.8	Service orders responded to and completed IAW priority as specified in Para 5.1.1.3. Workmanship meets industry standards.	5% of grounds service orders inspected during month	Planned sampling of grounds service orders performed during month	___ % of CLIN 00020008

TECHNICAL EXHIBIT TE-1 PERFORMANCE REQUIREMENTS SUMMARY

REQUIREMENT #8: Provide Pest Management**STANDARD: Perform tasks described below****REFERENCES: Paragraphs 5.8.1 through 5.8.6.4.1****SURVEILLANCE METHOD: As identified in tasks below**

TASK	STANDARD	APL	SURVEILLANCE METHOD	% of CLIN
8-1 Submit a written Integrated Pest Management Plan (IPMP). Ref: Paras 5.8.5.1 through 5.8.5.1.2	Plan shall list type of work to be performed, types of pesticides to be used, and schedule of inspections. Plan based on IPC techniques.	Zero defects	100% inspection of IPMP	___ % of CLIN 0001H0009
8-2 Control non-vegetative pests. Ref: Paras 5.8.6.1.1 through 5.8.6.1.8.1	Schedule and perform inspections IAW approved IPMP, treat detected infestations and establish control as identified.	5% of inspections performed and 5% of inspections exceeding control levels	Planned Sampling	___ % of CLIN 0001H0009
8-3 Control mosquito larva. Ref: Paras 5.8.6.1.9.1 through 5.8.6.1.9.1.4	Schedule and perform surveys as identified, treat detected infestations and establish control as identified	5% of surveys performed and 5% of inspections exceeding control levels	Planned Sampling	___ % of CLIN 0001H0009
8-4 Control adult mosquitoes. Ref: Paras 5.8.6.1.9.2 through 5.8.6.1.9.3.1	Schedule and perform monitoring as identified, treat detected infestations and establish control as identified. Surveillance of dead birds for West Nile Virus performed.	5% of monitoring performed and 5% of inspections exceeding control levels	Planned Sampling	___ % of CLIN 0001H0009
8-5 Control nuisance birds. Ref: Paras 5.8.6.1.10 through 5.8.6.1.10.2	Establish control as identified.	5% of inspections exceeding control levels	Planned Sampling	___ % of CLIN 0001H0009
8-6 Control Rodents. Ref: Paras 5.8.6.1.11 through 5.8.6.1.11.1	Establish control as identified.	5% of inspections exceeding control levels	Planned Sampling	___ % of CLIN 0001H0009
8-7 Control Snails. Ref: Paras 5.8.6.1.12 through 5.8.6.1.12.3	Perform baiting, establish monitoring, and control detected infestations	5% of inspections exceeding control levels	Planned Sampling	___ % of CLIN 0001H0009
8-8 Perform inspection of facilities for presence of termites and treat any infestations, Ref: Paras 5.8.6.1.13 and 5.8.6.1.13.1	Schedule and perform inspections and control any detected infestations.	5% of inspections and no infestations exceeding control levels	Planned Sampling and 100% inspection of treated infestations	___ % of CLIN 0001H0009

TECHNICAL EXHIBIT TE-1 PERFORMANCE REQUIREMENTS SUMMARY

TASK	STANDARD	APL	SURVEILLANCE METHOD	% of CLIN
8-9 Control wood destroying fungi. Ref: Para 5.8.6.1.4	Treat any infestations and establish control	5% of inspected treatments	100% inspection of treated infestations	___ % of CLIN 0001 <u>H0009</u>
8-10 Control Ornamental and Turf Pests. Ref: Para 5.8.6.1.15	Schedule and perform inspections and control any detected infestations.	5% of inspections and 5% of inspections exceeding control levels	Planned Sampling	___ % of CLIN 0001 <u>H0009</u>
8-11 Chemically control all vegetation on railroad bed, right-of-ways, around switch stands, sign posts, signal stands, electrical sub-station, rail storage yard, pads, hardstands, and fences. Ref: Paras 5.8.6.3.1 through 5.8.6.3.7.1	Schedule and perform herbiciding operations. Achieve level of control as indicated.	5% of inspections and 5% of inspections exceeding control levels	Planned Sampling	___ % of CLIN 0001 <u>H0009</u>
8-12 Maintain control of vegetation at motion sensors, pavement joints, edging, ditches, woodlands, lagoons and ponds as indicated. Ref: Paras 5.8.6.3.8.1 through 5.8.6.3.8.6.3	Monitor vegetation at indicated specific sites and perform herbiciding operations to achieve control of vegetation as indicated.	5% of inspected sites exceeding control levels	Planned Sampling	___ % of CLIN 0001 <u>H0009</u>
8-13 Respond to and complete service orders associated with the vegetative and non-vegetative pest control Ref: 5.8.6.2.1 through 5.8.6.2.4.9 and 5.8.6.4.1	Service orders responded to and completed IAW priority as specified in Para 5.1.1.3. Workmanship meets industry standards.	5% of pest control service orders inspected during month	Planned sampling of pest control service orders performed during month	___ % of CLIN 0002 <u>0009</u>

TECHNICAL EXHIBIT TE-1

PERFORMANCE REQUIREMENTS SUMMARY

REQUIREMENT #9: Maintain Wharfs**STANDARD:** Perform tasks described below**REFERENCES:** Paragraphs 5.9.1 through 5.9.4.1.2**SURVEILLANCE METHOD:** As identified in tasks below

TASK	STANDARD	APL	SURVEILLANCE METHOD	% of CLIN
9-1 Perform a complete structural, mechanical and utility inspection of each wharf and the floating dock. Provide inspection report and repair items as indicated. Ref: Para 5.9.3.1 through 5.9.3.2.1	Schedule and perform inspection during month of June. Provide report and pictures as indicated and repair items as necessary.	Zero defects in inspection report and 10% of inspected repairs	100 % inspection of inspection report and planned sampling of repairs	___ % of CLIN 0001 <u>0010</u>
9-2 Respond to and complete service orders associated with wharf maintenance Ref: 5.9.4.1 through 5.9.4.1.2	Service orders responded to and completed IAW priority as specified in Para 5.1.1.3. Workmanship meets industry standards.	5% of wharf maintenance I service orders inspected during month	Planned sampling of wharf maintenance service orders performed during month	___ % of CLIN 0002 <u>0010</u>